



**Private & Confidential**

Emma & John Morris

35 Archer Road

Redditch

B98 8DN

Our Ref: 210019312

17<sup>th</sup> December 2021

Dear Emma & John

I am writing to you today to acknowledge that we have received a request for support to the Early Help Family Support Service. I can confirm that the request has been accepted and you will be allocated a Family Support Worker. A worker will be contacting you shortly.

While you are waiting for this contact, please see below some support services that are available that you may find useful:

- Here to Help - 01905 768053 This can be used Monday to Sunday between 8am and 8pm. A community action scheme which offers advice, support and help to a wide range of services across Worcestershire.  
<http://www.worcestershire.gov.uk/here2help>
- Starting Well Worcestershire (Parenting Advice Team): Website providing help during antenatal, post birth, and early years stages, and right throughout school life:  
[www.startingwellworcs.nhs.uk](http://www.startingwellworcs.nhs.uk)
- Reach 4 Wellbeing NHS Service for emotional wellbeing support: provide short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood [www.hacw.nhs.uk/reach4wellbeing](http://www.hacw.nhs.uk/reach4wellbeing)
- The Family Hub, support directory offering advice, guidance and details of early Help support agencies <https://www.worcestershire.gov.uk/info/20643/the-family-hub>

**For a safeguarding concern please contact;**

Family Front Door 01905 822666 Mon-Thurs 9-5pm and Fri 9-4.30pm

Emergency Duty Team 01905 768020 (out of hours – weekdays and all day at weekends and bank holidays)

Stef Gregory

Early Help Family Support Team Leader  
Email: [familyhelp@worcschildrenfirst.org.uk](mailto:familyhelp@worcschildrenfirst.org.uk)  
Tel: 01905 846783



WORCESTERSHIRE  
CHILDREN FIRST

**Early Help Duty Support Line:**

EHFS Bromsgrove, 01905 845154, [FamilySupportBromsgrove@worcschildrenfirst.org.uk](mailto:FamilySupportBromsgrove@worcschildrenfirst.org.uk)

EHFS Malvern, 01905 843961, [FamilySupportMalvern@worcschildrenfirst.org.uk](mailto:FamilySupportMalvern@worcschildrenfirst.org.uk)

EHFS Redditch, 01905 846783, [FamilySupportRedditch@worcschildrenfirst.org.uk](mailto:FamilySupportRedditch@worcschildrenfirst.org.uk)

EHFS Worcester, 01905 843339, [FamilySupportWorcester@worcschildrenfirst.org.uk](mailto:FamilySupportWorcester@worcschildrenfirst.org.uk)

EHFS Wychavon, 01905 844229, [FamilySupportWychavon@worcschildrenfirst.org.uk](mailto:FamilySupportWychavon@worcschildrenfirst.org.uk)

EHFS Wyre Forest, 01905 846210, [FamilySupportWyreForest@worcschildrenfirst.org.uk](mailto:FamilySupportWyreForest@worcschildrenfirst.org.uk)

Yours sincerely,

Stef Gregory

Early Help Family Support Team Leader

Tel. 01905 846783

cc: Sarah Callanan, Headteacher, St Stephen's CE RSA Academy

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- Reach 4 Wellbeing NHS service for emotional wellbeing support: provide short-term group programmes for children and young people age 5-18 experiencing mild to moderate anxiety and low mood [www.hacw.nhs.uk/reach4wellbeing](http://www.hacw.nhs.uk/reach4wellbeing)
- Starting Well Worcestershire (Parenting Advice Team): Website providing help during antenatal, post birth, and early-years stages, and right throughout school life: [www.startingwellworcs.nhs.uk](http://www.startingwellworcs.nhs.uk)
- Starting Well Worcestershire (Parenting Advice Team): Website providing help during a range of services across Worcestershire: <http://www.worcestershire.gov.uk/parenthelp>

Here to Help - 01905 768023 This can be used Monday to Sunday between 8am and 8pm. A community range of services across Worcestershire.

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